

# Risk Management

## Development of the Crisis Response Structure

We have developed a Crisis Management Manual that covers crisis scenarios such as earthquakes, fires, storms, floods, harmful substance leaks, and accidents, and we regularly conduct emergency contact drills in accordance with the manual. Directors at all levels, including the president, also take part in the training, continually verifying the effectiveness of the manual and working to strengthen it. Moreover, we hold annual disaster drills for employees at the Head Office, in which approximately 90 employees participated in FY2022.

In the event of an emergency, we set up a Management Crisis Task Force within the Administration Division. This task force provides direction under its leader until we are able to transition to our normal situation.

## Cybersecurity and Information Security Promotion System

Stable operation of systems and the ensuring of data security are among the most important issues faced by companies today. The group has formulated the Information Security Basic Policy, and implements thorough security measures to protect the hardware and software comprising our systems from major disasters and malicious attacks such as phishing e-mails. We have also formulated policies concerning the protection of personal information.

## ERP Systems That Enable Seamless Operation

Our enterprise resource planning (ERP) systems, which play central roles in our business, are designed for seamlessly connecting our sites worldwide and for future expansion, creating a system that achieves aggregation of management information at the company-wide level and enables swift management decisions.

Through this, we are able to achieve stress-free operation that includes coordination of data among sites in the US, the Philippines, Thailand, Belgium, and other locations, as well as increased visibility of management information and more sophisticated cost control and analysis of metrics.

## Promotion of Digital Transformation (DX)

Our Digital Transformation (DX) Committee, which meets every other week, was established in FY2021 to strengthen related initiatives, with the aim of ensuring the effective integration of management and operational methods across projects.